

# Passport adalat on videoconference

Staff Reporter

**COIMBATORE:** The District Collector, Neeraj Mittal, on Monday held a video conference to redress passport-related grievances at the District Passport Cell in the Collector's office.

It was done using the National Informatics Centre (NIC) videoconferencing service from 2.30 to 4.40 p.m. in two sessions.

The first session was to sensitise District Passport Cell officials to latest instructions on scrutiny of applications.

In the second session applicants who were given appointment by the Regional Passport Office, Chennai, were interviewed to redress their grievances.

Eight of the 17 grievances were resolved at the adalat. This year, Coimbatore accounted for over 16,000 passport applications so far.



**HI-TECH SOLUTION:** Officials at the District Passport Cell interacting with the Regional Passport Office in Chennai during an adalat on passports in the city on Monday. The District Collector, Neeraj Mittal (right), watches the proceedings. — PHOTO: S. SIVA SARAVANAN